

17 March 2020

Re: NOTICE OF 2019-nCoV CIRCUMSTANCES

Dear Valued Renesas Customer:

Thank you very much for selecting Renesas products for your business and for your continued support. This is to update you of the precautionary measures and the likely impact on our business operations resulting from the Novel Coronavirus (2019-nCoV) epidemic in China and all over the world now.

As you may already know, several countries have now decided to order a mandatory shutdown of any non-essential activities and businesses to address the Covid-19 outbreak. As such, the Malaysian government has implemented the Movement Control Order from Wednesday (March 18) until March 31.

Please note that these dates are subject to change and the suspension of production and shipments may be extended further or may extend to additional Renesas subsidiaries depending upon the changing conditions in each country and other locations and/or additional orders from the individual local governments.

We must also notify that these orders from these countries are likely to adversely affect the delivery situation for our customers while we need more time to have clarity regarding the expected delays. We will continue to provide you with the latest information as it becomes available.

It goes without saying that ensuring the continuity of supply to all of our customers is our highest priority, and we assure you that Renesas is making every and utmost effort to minimize the impact and inconvenience on our customers.

We are all available at any time to respond to your questions and will work with you to resolve any issues that may arise because of these unprecedented circumstances. Please do not hesitate to contact your key account managers directly if you have any questions or concerns.

Yours Sincerely,

/s/ Chris Alexandre

Chris Alexandre

Senior Vice President, Global Sales & Marketing
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