



PIN: PIN201204B

Date: April 01, 2020

RE: COVID-19 UPDATE

Dear Customer/Partner,

Cypress remains dedicated to keeping you informed during this uncertain time by providing our channel partners and customers with up-to-date communications as they pertain to our supply chain capabilities. Cypress has a global manufacturing supply chain network which includes manufacturing facilities and partners located in countries around the world.

Cypress Cavite Philippines (CML) Facility Update

Our Philippines facility is currently closed through April 14, 2020 as a result of the Philippine Government's mandate to further restrict movement in the country in addition to Cypress' efforts to protect our employees. We will resume full operations effective April 14, 2020.

While there is no capability to manufacture certain product during this temporary closure, Cypress will continue to ship product as per standard process. It is important to note that not all part numbers manufactured at this site are affected. You will continue to receive daily feedback from your Cypress Inside Sales Representative (ISR) on any purchase orders that may be impacted.

Prior to the shut-down, and in conjunction with our customers and channel partners, we took proactive steps to pull-in all orders that could be supported with available inventory at this site.

The factory shutdown may result in a short-term delay in finish goods supply. Cypress has taken immediate measures to load material on qualified alternative manufacturing sites outside of the Philippines as part of our on-going business continuity planning efforts.

Cypress will update all delivery schedule commitments based on this expected shutdown period, which will be reflected in our EDI transmission updates to you or via your ISR.

CML Closure Summary:

1. Cypress Philippines factory will be completely shut-down from March 22 – April 14, 2020. As such, we will have no capability to manufacture or ship any product out of this facility until April 14.
2. Prior to the temporary shut-down, Cypress and our channel partners pulled-in orders to ensure delivery of products with available inventory.
3. Cypress lead-times will be updated and communicated weekly.
4. We are diverting material planning and building activities to factory locations outside of the Philippines where possible.
5. We will continue to provide updates as the situation progresses.

Cypress Penang, Malaysia Facility Update

As mentioned in Cypress' March 19 letter, the Malaysian prime minister has implemented a Movement of Control Order under the Prevention and Control of Infectious Diseases Act of 1988 and the Police Act of 1967. The original order, covering March 18 through March 31, 2020, has been extended to April 14, 2020.

This order will have minimal impact to our customers. Cypress Penang primarily fulfills Known Good Die (KGD) from this site. Prior to this order, all Q1 shipments had already been released. We will continue to monitor the situation and will further advise customers if we believe this shutdown will impact Q2 orders.

Cypress India Update

Cypress India is on a government ordered 21-day nationwide lockdown from March 24 midnight through April 14, 2020. This required action may result in delays to customer queries and fulfillment of development kit orders.

As a reminder our Failure Analysis labs have been shut down and only limited Technical Support staff, working from home, are continuing their efforts to resolve technical support cases. Please expect a delay in response times as we are working through our case log and where feasible, setting up our application engineers with hardware at home to support their work.

Until the local situations stabilize and all transportation, site logistics personnel, etc. have resumed normal operations, please refrain from sending approved, or initiating any new, product returns or failure analysis requests, as we will be unable to process these.

Location and Status Summary

Name	Location	Operation	Status
Fab/Test25	Austin, TX, USA	Wafer Fab	Operational
SkyWater	Bloomington, MN, USA	Wafer Fab	Operational
Foundries	China, TW, JPN	Wafer Fab	Operational
CML	Cavite, Philippines	BE, Shipping	Manufacturing suspended 3/22 – 4/14 Limited (Q1 EOQ) shipping
BKK	Bangkok, Thailand	BE, Shipping	Operational, with closure risk
Subcons (PHL)	Philippines	BE	Skeletal operation 3/22 – 4/14
Subcons (non-PHL)	China, SG, TW, JPN	BE, Shipping	Operational; China @ 80%
CY Penang	Penang, Malaysia	KGD, FA, Ofc	“Movement of Control” until 4/14
CY San Jose	San Jose, CA, USA	HQ, FA, Ofc	“Shelter in Place” until 4/7
CY India	Bangalore, India	Apps, Ofc	“Lockdown” until 4/14
CY WW	Various global sites	Various	Until 4/13

It is our top priority to maintain business continuity and to provide you with as much communication as possible.

Please contact your Cypress account manager or ISR should there be any questions related to this communication.

Thank you for your continued support of Cypress.

The Cypress Pandemic Team